



SUSQUEHANNA COUNTY FINDS EFFICIENCY AND REVENUE THROUGH E-FILING

Susquehanna County, Pennsylvania – Prothonotary & Clerk of Courts



OVERVIEW

Before joining Teleosoft, Susquehanna County's Prothonotary & Clerk of Courts office managed all filings on paper—no e-filing, no document purchasing portal, and minimal revenue from its legacy system. The county moved to CountySuite™ in March 2023, driven by a security review that prompted a technology upgrade. Today, annual revenue has grown more than 5x, the daily workload has been streamlined, and the system is on track to pay for itself in just over three years.

THE DIFFERENCE E-FILING MAKES

“As a prothonotary and clerk of courts, e-filing makes your life so much easier. It's more efficient for both you and your staff.”

— Jan Krupinski, Prothonotary & Clerk of Courts, Susquehanna County, PA

BENEFITS

01

Time Savings Across Every Filing

What once arrived as six paper copies—timestamped, signed, and mailed back—now comes in as a single digital file. Staff accept it, sign it, and return it in minutes.

02

Revenue That Offsets Costs

E-filing fees turned a modest revenue line into a meaningful one—generating significantly more than the previous system ever did. The office is on pace to recover its full conversion investment in just over three years.

03

Subscription & Document Access

Attorneys and title searchers access records through an intuitive portal—anytime, without a trip to the courthouse—unlocking revenue streams that simply didn't exist before.

04

Security & Responsive Support

Security was the catalyst for the county's move to Teleosoft—and it delivered. Staff trust what goes in, and the platform ensures it stays protected. The help desk is responsive, and concerns are heard and resolved.



REVENUE THAT SPEAKS FOR ITSELF

“Last month alone we netted nearly all the revenue our legacy system generated in a year. Once e-filing becomes mandatory, it will be even higher. That’s a huge selling point.”

— Jan Krupinski, Prothonotary & Clerk of Courts,
Susquehanna County, PA



RESULTS

- Reduced manual filing workload significantly
- Generated more than 5x the annual revenue of the previous system
- Initial investment on track to be fully recovered in just over three years
- Commissioners gained confidence through a secure, modern platform—and the revenue it generates



BUILDING PUBLIC TRUST.

For Susquehanna County, e-filing wasn’t just an upgrade—it was a turning point. CountySuite™ brought security, efficiency, and a revenue stream that pays for itself. For Jan Krupinski’s office, Teleosoft is not just a system—it’s a more productive way to serve the public.



Find out why
1 in 3 Pennsylvania
Courts trust
Teleosoft.



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