



JEFFERSON COUNTY BRINGS CONFIDENCE TO FINANCIAL TRACKING WITH TELEOSOFT

Jefferson County, Pennsylvania – Sheriff's Civil Division



OVERVIEW

In 2019, Jefferson County implemented CountySuite™ Sheriff Solution following a significant surge in civil workload. Tasked with managing magistrate warrants alongside court processes, the Sheriff's Office required a more efficient operational model that didn't require additional staff. Previously, the team relied on manual spreadsheets and books that made reconciling finances difficult and time-consuming. Since adopting Teleosoft, the office has streamlined operations, improved financial visibility, and gained confidence in the accuracy of its records—all without increasing headcount.

BENEFITS

Responsive Support

01

Teleosoft responds quickly to issues, and resolves them without requiring staff to troubleshoot on their own. This allows deputies and administrative staff to stay focused on their work instead of spending time navigating technical problems.

Operational Efficiency Without Additional Staff

02

Jefferson County absorbed a significant increase in workload without hiring additional personnel, streamlining civil processes and allowing the team to manage growing demand with the same staff.

Financial Accountability & Reporting Accuracy

03

The office has full visibility into payments, fees, and deposits, centralizing financial tracking and giving leadership confidence in their records while enabling accurate daily closeouts and eliminating end-of-month reconciliation challenges.

FINANCIAL TRACKING

"It used to be at the end of the month we'd spend almost a whole day trying to get our books in order. Today, with Teleosoft, every day we close out, and it's spot on. That to me is amazing."

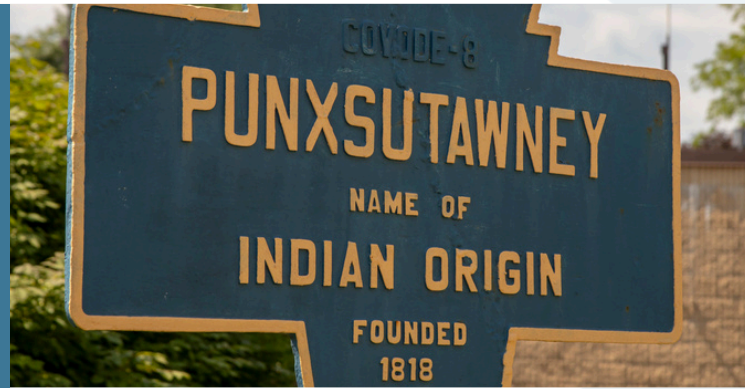
— Sheriff Sam Bartley, Jefferson County, PA



RESPONSIVE PARTNERSHIP

"It is the best customer service I've ever had to utilize when it comes to software systems or different things that we use. There's no sitting on the phone and having to try to work my way through it. They just take the problem, run with it, and they correct it."

— Sheriff Sam Bartley, Jefferson County, PA



RESULTS.

- Eliminated the need to hire additional staff despite increased workload
- Reduced case entry time from ~20 minutes to just a few minutes
- Achieved consistent, accurate daily financial reconciliation



BUILDING PUBLIC TRUST.

Teleosoft has become an essential part of how Jefferson County operates its civil division. Beyond improving efficiency and financial accuracy, it provides the reliability and support the office needs to serve its community effectively. For Jefferson County, Teleosoft is not just a system—it's a trusted partner in managing the demands of the civil process.



Find out why 2 in 3 Pennsylvania Sheriffs trust Teleosoft.



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